

Quality Policy

The primary goal of Franz Ziel GmbH is to offer customers only high-quality goods and services. Realization and maintenance of this claim form the basis for the long-term success of the company. Franz Ziel GmbH is a medium-sized family company that combines tradition and progress. Traditional values such as healthy growth, flexibility and quality are integral parts of the corporate culture. The slogan "Protect life with technology" should make it clear that Franz Ziel GmbH has a high responsibility for its customers, suppliers and employees.

Customer satisfaction results from the observance of required and reached agreements in terms of security, quality and composition of our goods. We strive to always act fairly, honestly and openly in the interests of the customer. Our clients are our partners who decide about the success of the company. We want to recognize the demands and future requirements of our customers early and solve them reliably.

We cultivate long-term partnerships to our suppliers, because they are an integral part of our service provision.

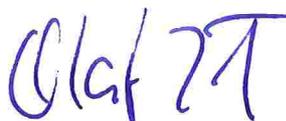
In the sense of sustainable high quality of our products and services, all employees of Franz Ziel GmbH are striving to work with highest quality awareness on daily basis. The qualification and motivation of all employees are requirements for our company success. Therefore, it is a matter of concern to keep all employees informed and to support them with trainings to acquire the necessary knowledge and capabilities.

We commit us to adhere to all applicable legal norms and other work requirements and make sure to manufacture economically, efficient and environmental-conscious (resource-conservation).

All processes of Franz Ziel GmbH are subject to a continuous improvement and further development process, which aims to achieve customer satisfaction and to continuously improve our own processes.

Our quality policy is determined by the management. The appropriateness and appropriateness are reviewed annually and adjusted if necessary. We will continuously adapt and improve the quality management to new circumstances. The management system receives unlimited support and promotion from the management. Necessary information and resources are provided as needed.

Billerbeck, October 2018

A handwritten signature in blue ink that reads 'Olaf Ziel'.

Olaf Ziel
Managing Director

A handwritten signature in blue ink that reads 'Gregor Balster'.

Gregor Balster
Managing Director